

Crisis Response & Intervention Community Resources

*A guide to help you transition
successfully back to your community*

2024



Rebuilding Your Life

The transition to life is a big challenge. This brochure is designed to help you through this exciting but often difficult time. We hope you take the following suggestions to heart because these resources can help you rebuild successfully.

- **Do your homework.** Make as many arrangements for yourself as you can before you get out. Use this brochure to write to agencies for help.
- **Give yourself time to adjust.** Don't try to accomplish everything right away. Take time alone or with family and close friends only. Be patient with yourself; it might take you a while to reach your goals. You may feel depressed or overwhelmed. This is normal - just take some time to heal.
- **Ask for help.** There is an answer to every question you have. All you need to do is ask. This does not make you weak, it makes you smart. Call the agencies in this pamphlet. If they can't help you, ask them who can. Keep asking until you get the right answer.

For immediate help or additional information

Dial 2-1-1 within Arizona

or visit <https://211arizona.org>

To locate additional social services and housing

visit www.pimacountyhousingsearch.org

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Some Tips on Getting Started

This pamphlet is intended to help you begin the process of re-entering the community. It outlines positive steps you can take both before and after your discharge.

Most agencies have criteria to determine who is eligible for their programs, so you can't just show up and expect them to accommodate you. It's best to write them before your release to find out their requirements. (A sample housing letter is included on page 21.) All agencies listed will accept ex-offenders. However, they may have some restrictions on types of offenses. Listed programs do not accept sex offenders unless the program description specifically states that it accepts sex offenders. Find the type of agency that fits your situation and special needs. Don't waste your time writing to a program that can't help you. Prepare yourself mentally for the possibility of a short term emergency shelter stay. (You no longer need a TB card for admission to Pima County shelters.)

Information included in this pamphlet will help you with places to find help with transportation, employment assistance, job search tactics, health care, individual and family support, and other special programs.

If you are being paroled, remember to make immediate contact with the parole office and follow all parole conditions completely. They will also give you information about health care (AHCCCS) and food stamps available through the Arizona Department of Economic Security (DES). You can apply for all benefits available to you, as well as receive job search assistance, and in some cases training, through DES, so be sure to visit a local DES office or apply online as soon as possible. You will need AHCCCS for many of the health, behavioral health, and substance abuse services listed here. If you are a Native American, you may also apply for tribal services.

A lot of information is available online. Contact your local library for information about free computer access and instruction on using the Internet.

Parole and Probation Offices

Dept. of Corrections Tucson Location
Re-Entry & Parole Office
Southern Region Community Correctional Center

Hours: 8 a.m. - 5 p.m.; M-F

1275 W. Starr Pass Blvd.
Tucson, AZ 85713
(520) 884-8541

Federal Probation Office
Tucson Supervision Division

Hours: 8 a.m. - 5 p.m.; M-F

407 W. Congress St Suite 200
Tucson, AZ 85701
(520) 205-4400
Toll-free: **1-866-991-5770**

Pima County Adult Probation

Downtown Office
150 W. Congress St., 1st Floor
Tucson, AZ 85701

(520) 724-3800

Eastside Office
8180 E. Broadway Blvd.
Tucson, AZ 85710

(520) 724-4000

Southside Office
2595 E. Ajo Way
Tucson, AZ 85713

(520) 724-4800

Westside Office
3781 N. Highway Dr., Suite 109
Tucson, AZ 85705

(520) 724-6440

Tribal Services

Pascua Yaqui Social Services

Hours: 8 a.m. - 5 p.m.; M-F

4567 W. Tetakusim
Rd Tucson, AZ 85746
(520) 883-5060

Tohono O’odham Nation

Hours: 8 a.m. - 5 p.m.; M-F

P.O. Box 837
Sells, AZ 85634
contactus@tonation-nsn.gov

Tucson Area
Indian Health Service

7900 S. J Stock Road
Tucson, AZ 85746-7012
(520) 295-2405
Fax: **(520) 295-2602**

Tucson Indian Center

Hours: 8 a.m. - 5 p.m.; M-F

160 N. Stone Ave.
Tucson, AZ 85701
(520) 884-7131
Fax: **(520) 884-0240**

Emergency Shelter (1 Week or less)

Church on the Street 6 month Christian Discipleship program for men & women • Must comply with house rules, attend Bible studies and Church • No Sex Offenders • Check in time: 3 - 5: p.m.	2000 S. Park Ave Tucson, AZ 85713 (520) 409-2440 (Men) (520) 204-7838 (Women)
Gospel Rescue Mission — Men’s Shelter Emergency housing for adult men. Also has long-term residential recovery program for single adult men. • Call for intake • Must have photo ID • Must be over 18 years	4550 S. Palo Verde Tucson, AZ 85714 (520) 740-1501 ext. 7215 After 3 p.m., ext. 7202
Gospel Rescue Mission — Women’s and Children’s Shelter Emergency housing for unaccompanied women and woman with children. Life skills training, short/long term recovery programs are available. Call for bed/intake.	707 W. Miracle Mile Tucson, AZ 85705 (520) 740-1501 ext. 7101
Primavera Foundation — Men’s Shelter Emergency shelter for single men. Must be able to care for personal needs. Must be clean and sober. Call for reservations and directions.	200 E. Benson Hwy. Tucson, AZ 85713 (520) 623-4300
Primavera Foundation — Family Pathways Shelter Walk-in: 9 a.m. - 12:30 p.m., M, W, Th, F or phone for an appointment. Scattered-site shelter for families with children, single- or two-parent households.	702 S. 6th Ave. Tucson, AZ 85701 (520) 623-5111
Salvation Army — Hospitality House • Emergency housing for single adult men, women, children, & families. Call for bed availability • Photo ID required	1002 N. Main Ave. Tucson, AZ 85705 (520) 622-5411
Sister Jose Women’s Shelter Drop-in center: 9 a.m. - 5 p.m., M-Sat • Nightly shelter for women only.	1050 S. Park Ave. Tucson, AZ 85719 (520) 909-3905

Transitional Housing (3 mos. - 2 yrs.)

The Bridge Home

Faith-based recovery for men. Required *Celebrate Recovery* program, Bible study, and weekly church service. UAs, breathalyzers and curfews. Employment required within two weeks; assistance provided. Write prior to release.

\$500/mo. Room and board.

2537 N. Oracle Rd.

Tucson, AZ 85705

(520) 499-3447

bridgehomecalvary@gmail.com

Church on the Street

Intakes: 3 - 5 p.m., M-F

No bed guarantee from prison. Can assist once released. 10 day stay, no sex offenders, no psych med permitted. First come, first served.

2000 S. Park Ave

Tucson, AZ 85705

Pastor Tim Booker

(520) 312-0967/792-4965

Pastor Martin

(520) 441-008

The Earnest House

Clean and sober living. Separate houses for men and women. Apply on website at right. Address provided on acceptance. UAs, chores, curfews, and employment expected as soon as possible. No sex offenders.

\$500/mo

P.O. Box 91111

Tucson, AZ 85752

(520) 606-5187

theearnesthouse.com

theearnesthouse@yahoo.com

Esperanza en Escalante (Coed)

Veterans only. Write for acceptance. Must register with Homeless Veterans Program once out of prison. Clean & sober living with curfews.

Fees: 30% of income

3700 S. Calle Polar

Tucson, AZ 85730

(520) 571-8294

(520) 347-4500

Galivan's

Separate houses for men and women. Prior to release acceptance. Two weeks to gain employment. Motivation counts. No violent or sex offenders (depends on offense). UAs, breathalyzers .

Fees: \$100 weekly

7155 E. 38th St.

Tucson, AZ

85730

(520) 312-7790

MJGal3@msn.com

Director: Mary Jean Galivan

Haven (Women only) Sober Living Home, Sober living Environment, Residential Treatment Center, SLR, Sober Roommates.	1107 E. Adelaide Dr. Tucson, AZ 85719 (520) 623-4590 Fax: (520) 207-3531
Hedrick House (Men only) Substance abuse/sober living, 6-month minimum program. Three meals daily. Fees: \$140 weekly	1632 E. Hedrick Dr. Tucson, AZ 85719 (520) 795-3334 Director: Ed
Joshua House (Men only) Christian-based, clean & sober living. \$150 deposit will go towards monthly service fee of \$550.	3028 N. Geronimo Ave. Tucson, AZ 85705 (520) 512-8448 Mike: (520) 349-7121 joshuahouse2415.com
Miracle Center Faith-based program for men and women. Write for acceptance or go online.	2025 W. Highway Dr. PO Box 30308 Tucson, AZ 85751-0309 (520) 327-1208 Executive Dir: Jennifer McPheron (520) 880-0746 Men's Center Dir: Matthew McPheron (520) 409-9603 miraclecenteraz.org/
Old Pueblo Community Services Inmates may apply from prison. Provides housing and supportive services for homeless veterans. • Casa Santa Clara for Men • The Oasis House for Women (3 locations) • Old Pueblo Veterans Assistance Programs	2323 S. Park Ave Tucson, AZ 85713 (520) 546-0122, ext. 214 Applications available at: helptucson.org Click <i>Casa Santa Clara/Oasis House Application</i> at top right.
Paxton House for Men Sober living for men. 8 locations in Tucson. Fees: \$100 weekly	PO Box 57299 Tucson, AZ 85732-7299 (520) 975-2141 Director: Leah Jones For an application write or visit: paxtonhouse.net Fax : (520) 296-4837 ljones@paxtonhouse.net jpikie@paxtonhouse.net

Pasqua Yaqui Reservation — *PathHome*
(Separate for Men and Women)

Will conduct telephone interviews.

Serves only tribal members. Must be on/eligible for AHCCCS or have income to pay. First-come, first-served. Long-term substance abuse treatment. Must be willing and ready to change.

Free.

7402 S. Camino Vahcom
Tucson, AZ 85757
(520) 879-5855

Fax: (520) 879-5999

After Hours Crisis Line:
(520) 591-7206

Salvation Army Social Services

Transitional housing programs for individuals and families, working and not working. Assessments and referrals will be conducted in person. Phone to speak to a case manager by appointment.
8 a.m. - 4:30 p.m. M - F

1002 N. Main Ave. Tucson, AZ 85705
(520) 792-1111
(520) 795-9671
Fax: **(520) 792-1141**

Teen Challenge of Tucson Men's Induction Center

Christian-based, three-phase program. Must prequalify & be accepted. Very structured, work program. Bible, prayer. Devotional and church attendance required.

Fees: Call for information

707 W. Miracle Mile Tucson, AZ 85705
PO Box 77370
(520) 792-1790
Fax: **(520) 792-0049**
Director: Klayton Kirkwood

Transitional Living Communities Tucson
(Men only)

4 days restricted leave at "entry level". Graduated curfews based at Level I or II. Must: have sponsor and job, attend 12-step programs. Does not accept sexual offenders or arsonists.

843 W. Thurber Rd.
Tucson, AZ 85705
(520) 293-4919

Victory Outreach Christian Recovery Home

National, Christian-based, 9-12 month recovery program. Please phone for further details.

No fees required.

220 W. Prince Rd
Tucson, AZ 85705
Men's Home: (520) 690-0596
Men's Director: Andrino and Kassarah Garcia
Women's Home: (520) 300-2697
Women's Director: Darlene Martinez

Independent Housing

Tips for the Housing Application Process

Most places ask you to complete an application and perhaps have an interview. You may be asked certain background questions, including a question about felony conviction. To prepare for the application and interview process, do the following:

- Bring along your parole officer's contact information
- Bring proof of current employment
- Arrange for 2-3 people to be your personal references. These should be people who know and who can speak well of you. You may need to provide their contact information to the apartment manager. Speak to these people in advance so that they are prepared to receive a call about you.

Low-Cost Housing Search Tools

You can find a low cost housing list online that is updated every two weeks at **pimacountyhousingsearch.org**. You can access a computer and get help using it at any Pima County library.

You can also find assistance with locating affordable housing at the **Pima County Housing Center**, sometimes called El Banco (means bank) for its location in a former bank building at **801 W. Congress, Tucson, AZ 85745**. Phone: **(520) 724-2460**

The Tucson Crime-Free Multi-Housing Program

In your search for housing, you may hear property managers and landlords mention that they are part of the Tucson Crime Free Multi-Housing Program. These properties may or may not have signs posted. They may not rent to you once they find out that you have a felony record. Acceptance of your application for renting at these properties will depend on the crime that was committed. Many properties, whether or not they participate in the Crime Free Program, may not accept your application. Please ask prior to paying application fee. There is no legal way that we know of to challenge this policy, so we recommend that you search elsewhere for housing.

Identification

The majority of releasing inmates are offered the opportunity to obtain a replacement Driver's License or State Identification Card prior to release. For those who either are ineligible or choose to not participate in the pre-release program, an ADC ID card is issued at release.

Ex-offenders can get an Arizona State ID card from any Arizona Motor Vehicle Division (MVD) office within 15 calendar days of their release using only the affidavit of incarceration ID for a fee of \$12. Not applying for a Arizona State ID within the 15 calendar days from your release will result in needing to provide two other forms of verification! If you are age 65 or older and apply within the required 15 calendar days, the fee is waived. If you need to talk to someone at the MVD about an Arizona ID or driver's license, phone the appropriate number below:

Phoenix: **(602) 255-0072** | Tucson: **(520) 629-9808**
Elsewhere in Arizona: **1-800-251-5866**

Tucson Drop-in Centers

Casa Paloma (Women only) Hours:

8 a.m. - 12:30 p.m., M-F

Showers, laundry, clothing, toiletries and meal. Must phone.

(520) 882-0820 Call for directions

Gospel Rescue Mission (Men only)

Hours: 3 - 5 p.m., Daily

Showers, clothing, meals, and chapel service.

4550 S. Palo Verde Rd
Tucson, AZ 85714

(520) 740-1501

La Frontera/RAPP

Hours: 8 a.m. - 4 p.m., M-F

Community resources, hygiene kits, telephone, Internet access, job board.

4475 S. Country Club
Tucson, AZ 85719

(520) 882-8422

Fax: (520) 882-8508

Primavera HIP

Hours: 9 a.m. - 12:30 p.m., M, W, Th, F

702 S. 6th Ave.
Tucson, AZ 85701

(520) 623-5111

VA Homeless Program

Hours: 7:30 a.m. - 2 p.m., M-F

Veterans only. Showers, laundry, & additional services. Call for laundry schedule.

3601 S. 6th Ave., Bldg. #90
Tucson, AZ 85723

(520) 629-1839

Z Mansion

Free clinic: 9 a.m. - 12 p.m., Sunday
No prescriptions.

Brunch: 9 - 11:30 a.m., Sunday

288 N. Church Ave.
Tucson, AZ 85701

(520) 907-9057

Warrant Resolution

City of Tucson Courts

Hours: 8 a.m. - 5 p.m.; M-F

- Customer service numbers until 4:30 p.m.
- Payments until 5:00 p.m.

Visit website for schedules and links to:

- Night Court & Warrant Resolution Court (M-TH; arrive by 3:45 p.m.)
- Events
- Court of the Town of Marana
- Court of the Town of Oro Valley

103 E. Alameda St.
Tucson, AZ 85701
(520) 791-4216
TCCWeb@court.az.gov

**tucsonaz.gov/Departments/
Tucson-City-Court**

City of South Tucson Courts

Hours: 8-5 M-F (payments until 4:30 p.m.)

1601 S. 6th Ave.
South Tucson, AZ 85713
(520) 917-1568
southtucsonaz.gov/citycourt

Pima County Consolidated Justice Courts

Hours: 8-5 M-F (payments until 4:30 p.m.)

Visit website for information on Green Valley and Ajo Justice Courts

240 N. Stone Ave.
Tucson, AZ 85701
(520) 724-3171
jp.pima.gov

Town of Sahuarita

Hours: 8-5 M-F (payments until 4:30 p.m.)

360 W. Sahuarita Center Way
Sahuarita, AZ 85629
(520) 344-1750
sahuaritaaz.gov/185/Municipal-Court

Arizona Public Benefits

Contact your local Arizona Department of Economic Security (DES) office to learn about eligibility requirements and apply for benefits such as food (through the Supplemental Nutrition Assistance Program - SNAP - or food stamps), cash assistance, and/or health insurance through the Arizona Health Care Cost Containment System (AHCCCS). **To apply or locate your nearest DES office, visit des.az.gov.**

Behavior Health/Substances Abuse Services (AHCCCS required)

Almost all public behavioral health and substance abuse services providers receive payment from the state’s public health benefits system, administered locally by the regional behavioral health authority, Arizona Complete Health (AZCH). To determine if you are eligible for behavioral health services, and, if so, how to become a member and access services, phone:

AZCH Member Services (Medicaid members): 1-888-788-4408
Select # 8 if you speak Spanish

Nurse Advice Line: 1-866-534-5963; TTY/TDD; 711

Crisis Services (with or without AHCCCS)	
2-1-1 Arizona	Help Line, dial: 2-1-1
Information about and referrals to health and human services including all So. AZ counties.	211arizona.org
Administration of Resources & Choices (ARC)	24 hr. Crisis Line:
Advocacy, assistance & crisis intervention for late-life (age 55+) survivors of domestic violence.	(520) 339-2801
	arc-az.org
Community-wide Crisis Line	Toll free: 1-866-495-6735
Available 24/7 to anyone experiencing a mental health crisis.	(520) 662-6000
	TTY/TDD: 1-888-248-5998
	(520) 284-3500
Crisis Response Center	2802 E. District Street
Walk-in assistance available 24/7 to anyone experiencing a mental health crisis.	Tucson, AZ 85714
	(520) 301-2284
UAMC Behavioral Health Pavilion	2800 E. Ajo Way, Ste. P3300
Hours: 8 a.m. - 5 p.m.; M-F	Tucson, AZ 85713
Inpatient, outpatient, and emergency behavioral health services.	Inpatient (520) 874-2000
	Outpatient (520) 874-7500
Wingspan Anti-Violence Program	24 hr. Crisis Line:
	1-800-553-9387
988 Suicide & Crisis Lifeline	24 hr. National Crisis Line:
	988
	samhsa.gov/resource/dbhis/988-suicide-crisis-lifeline
AZ Complete Health Tohono O’Odham Crisis Line	24/7 Crisis Line:
	1-844-423-8759
Tribal Warm Line	1-855-728-8630

MAT Services

Community Partners Integrated Health <i>Palm Desert Clinic</i> Hours: 5 a.m. - 1 p.m.; M-F 6 - 10 a.m., Sat Closed Sundays	2021 E. Palmdale St., Ste. #130 Tucson, AZ 85714 Inpatient (520) 407-5353
CODAC Advocacy, assistance & crisis intervention.	380 E. Ft. Lowell Rd. Tucson, AZ 85719 24/7: (520) 202-1792
Community Bridges Inc. Toole Access Point	250 S. Toole Ave., Ste. #B Tucson, AZ 85701 (520) 323-1312

Reducing Overdose Risk

- You can use any drug safely, including fentanyl and its analogues, as long as you have the right resources.
- Use slow and use less. A little goes a long way with fentanyl (compared to heroin) and overdoses can occur quickly, sometimes before a person has finished injecting the dose.
- Try snorting or smoking instead of injecting. Injection carries the highest risk for overdose, so shifting to snorting or smoking may help reduce risk. A person can still overdose by smoking or snorting, especially with fentanyl, so start slow.
- Space out doses. Take time between doses because fentanyl acts fast and is different for everyone, depending on dose and tolerance.
- Practice extra caution when using alone. We're safer together, but it's not always possible to be with a friend you trust. Try to have someone you know check on you if you have to use alone so they can intervene in the event of an overdose.
- In a group? Stagger your use. Make sure someone is always alert and that at least one person has naloxone on them.
- Test it. Knowing what's in drugs can help with the decision of how much and how best to use them.
- Always carry naloxone. Be familiar with the signs of an overdose and be prepared to respond with naloxone.
- Listen to your body. Overall health impacts overdose risk. Hydrate, eat, and rest as much as possible.
- Never Use Alone Hotline: **877-696-1996**

**Resource provided by: National Harm Reduction Coalition, DOPE Project: <https://harmreduction.org/fentanyl-use-overdose-prevention-tips/>*

Counseling & Support (No AHCCCS)

If you do not qualify for AHCCCS, you can find help with behavioral health and substance abuse issues through free or low-cost services such as those listed below.

Please note that although some of these service providers also offer services covered by AHCCCS, this is not a comprehensive list of area behavioral health providers. AZCH (see page 7) assists behavioral health consumers with AHCCCS in accessing appropriate services.

Please read carefully. Providers of more than one service are listed only once. For more information on specialized counseling/support also see Domestic Violence, page 22, and Family Matters, page 26.

Administration of Resources & Choices (ARC)	1625 N. Alvernon Way, Ste. 101 Tucson, AZ 85712 (520) 623-9383 24 hr. Crisis Line: (520) 339-2801 arc-az.org
Emerge! Domestic Violence	<i>Voice Against Violence</i> 2545 E. Adams St. Tucson, AZ 85716 (520) 881-7201 Hotline: (520) 795-4266 1-888-428-0101
HOPE, INC., Non-crisis Warm Line (Helping Ourselves Pursue Enrichment)	(520) 770-9909
International Easter Seals Blake Foundation	7750 E. Broadway Blvd. #A200 Tucson, AZ 85710 (520) 327-1529 or 1-800-775-2256
Salvation Army Adult Rehabilitation Center	2717 S. 6th Ave. Tucson, AZ 85713 (520) 624-1741
Southern Arizona AIDS Foundation (SAAF)	375 S. Euclid Ave. Tucson, AZ 85719 (520) 628-7223 or 1-800-771-9054

Southern Arizona Center Against Sexual Assault (SACASA)

Hours: 8 a.m. - 5 p.m.; M-F

24-hour crisis and mental health services

1600 N. Country Club Rd.
Tucson, AZ 85716

Crisis line: (520) 327-7273
or **1-800-400-1001**

Southern Arizona Veterans Administration Health Care System

- Medical, behavioral health, substance abuse and other services for those who have served in the military only
- Call to see if you are eligible

3601 S. Sixth Ave.
Tucson, AZ 85723
(520) 792-1450

For more information
visit **www.va.gov**

**Southwest Community Services
Community Outreach Program for the Deaf (COPD)**

Counseling services for persons who are deaf or hard of hearing and their family members; case management and other support services also available.

268 W. Adams
Tucson, AZ 85705
(520) 792-1906

Tucson Indian Center

Hours: 8 a.m. - 5 p.m.; M-F

Support services for Native Americans

160 N. Stone Ave.
Tucson, AZ 85701
(520) 884-7131

TYLA (Turn Your Life Around) Recovery Center

Open: Monday - Friday

- No cost, but appointment necessary
- Peer monitoring

4009 N. Flowing Wells Rd.,
Tucson, AZ 85705
(520) 887-2643
(ask for TYLA staff)

Substance Abuse Support Groups

Al-Anon Information Service Center **(520) 323-2229** — al-anon-az.org

Alcoholics Anonymous 24 Hr. line **(520) 624-4183** — aatucson.org

Cocaine Anonymous 24 Hr. hotline **(520) 279-3838** — caarizona.org

Narcotics Anonymous Help Line **1-844-991-2962** — natucson.org

Smart Recovery smartrecovery.org

The S.O.B.E.R Project

Christian 12-step recovery program

(520) 404-6237 — soberproject.com

Employment Services

American Red Cross Southern Arizona Chapter

(520) 318-6740
Call for screening

Employment assistance for eligible veterans who served at least one day of active duty in the regular services and have other than a dishonorable discharge.

Arizona @ Work Career Centers

Hours: 8 a.m. - 5 p.m.; M-F

- Job placement assistance and some training for low-income people, including ex-offenders.
- Employability training & job search assistance.
- Must be able to work full time.
- Includes Homeless Veterans Reintegration Program, H.V.R.P.
- Includes Veterans Workforce Investment Program, V.W.I.P.
- Youth Employment (Ages 16-24)

Kino Service Center
2797 E. Ajo Way, Fl. 1 & 2
Tucson, AZ 85713
(520) 724-7700

Kino Veterans Workforce Center
2801 E. Ajo Way
(520) 724-2646

Youth Employment Center
2323 S. Park Ave.
(520) 724-9649

DES Job Service

State employment services; military veterans should ask for a veteran's representative

- To write before release:
DES Employment Administration
P O Box 28880
Tucson, AZ 85726-8880

340 N. Commerce Park Loop
Tucson, AZ 85745

316 W. Ft. Lowell Rd.
Tucson, AZ 85705

1455 S. Alvernon Way
Tucson, AZ 85711

All Offices:
(855) 432-7587

Eagles Wings of Grace (Women)

Job skills training, clothing and assistance for disadvantaged women only

- Must have agency referral
- Have client call for appointment

2925 N. Country Club Rd
Tucson, AZ 85716
(520) 906-9915

Goodwill Industries of Southern Arizona *Goodwill Job Connection*

Job board; Internet job search; online applications; help with resumes; interview preparation; fax, copier, printer and phones; community resources.

7201 E. 22nd St.
Tucson, AZ 85710
(520) 545-9261

2907 N. 1st Ave.
(520) 882-5152

3725 E. Ft. Lowell Rd.
(520) 628-1882

Pima County Public Library

Free job help services include:

- Résumé writing
- Online job search
- Email accounts
- Internet search and more
- Access to Job & Career Accelerator™
(everything you need for a successful job search in one easy-to-use online application.)
- Drop-in job help & computer classes.

101 N. Stone Ave.
Tucson, AZ 85701

(520) 791-4010
library.pima.gov

Works Temp Service - Primavera Foundation

Employment Service. Temporary day labor, job search assistance for ex-offenders except level 3 sex offenders. Lunches. Bus passes.

Please call ahead.

151 W. 40th St.
Tucson, AZ 85713
(520) 882-5383

American Red Cross Southern Arizona Chapter

Employment assistance for eligible veterans who served at least one day of active duty in the regular services and other than a dishonorable discharge.

3470 E. Universal Way
Tucson, AZ 85756
(520) 318-6740 Call
for screening

**Tohono O’odham Nation Education
One Stop Division**

PO Box 837
Sells, AZ 85634
contactus@tonation-nsn.gov
Office: **(520) 383-4251**
Toll Free: **1-800-956-3160**
Fax: **(520) 383-2533**

Tucson Urban League

Employment-related services including vocational training, GED, & job placement.

Community Closet and Diaper Bank
Thur. 9 - 11am.

3425 E. Grant Rd.
Tucson, AZ 85716
(520) 791-9522

TYLA (Turn Your Life Around)

Open: Monday - Friday

Skill assessment & development, career exploration, résumé writing, interviewing skills & job referral may include short-term job training, peer support

- No cost, but appointment necessary

4009 N. Flowing Wells Rd.
Tucson, AZ 85705
(520) 887-2643

Vocational Rehabilitation

Contact your local DES office for services for individuals with a mental or physical disability.

See **DES Employment Assistance**, page XX for a list of DES offices.

YWorks (Women only)

Hours: 8 a.m. - 5 p.m.; M-F

Employment education, ESL classes, computer classes, job training internships, clothing for job interviews & employment, financial education & individual counseling.

YWCA Tucson

525 N. Bonita Ave.
Tucson, AZ 85745

(520) 884-7810 ext. 100

ywcatuscon.org

Food Assistance

Casa Maria Soup Kitchen

Daily: 8:30 a.m. - 11:30 p.m

Free Food.

352 E. 25th St.
Tucson, AZ 85713

(520) 624-0312

Community Food Bank

Hours: 9 a.m. - 4:30 p.m., Tues-F
9 a.m. - 1:30 p.m. Sat

Monthly Food Boxes

For a list of sites where you can apply for a monthly box, see:

communityfoodbank.org/get-help

3003 S. Country Club
Tucson, AZ 85713

(520) 624-0312

communityfoodbank.org

List of sites serving hot meal:
communityfoodbank.org/get-help

DES Nutritional Assistance

Supplemental Nutritional Assistance Program or SNAP (formerly food stamps) and other state assistance for low-income people.

Proof of identity and US citizenship required

Apply online at: **azdes.gov/faa**

1455 S. Alvernon
Way **(520) 872-9100**

316 W. Ft. Lowell Rd.
(520) 638-2270

195 W. Irvington Rd.
(520) 638-2415

3912 W. Ina Rd.
(520) 744-5850

Interfaith Community Services Food Bank

Ina Rd. Hours: 9 a.m. - 1 p.m., M-Sat

East Location Hours: 10 a.m. - 1 p.m., T-Th
10 a.m. - 1 p.m., 1st & 3rd Sat

- Job search assistance, resume building, interview skills, computer training, financial literacy education, building futures for families, food boxes, bus passes, assistance getting identification, rent assistance

2820 W. Ina Rd.
Tucson, AZ 85741

(520) 297-6049

Fax: **(520) 797-3029**

East Location

8701 E. Old Spanish Trail
Tucson, AZ 85710

(520) 731-3076

Fax: **(520) 731-8906**

Market on the Move

Purchase up to 60lbs of produce for only \$10

(520) 373-5256

Call for location

Health & Dental Resources

DES Medical (AHCCCS)

Determines eligibility for medical, and other state assistance, and refers participants to other departmental & community resources. Proof of U.S. citizenship and identity are required.

Apply at any DES office or at: azahcccs.gov

4760 S Park Ave
Tucson, AZ 85714

2255 W. Ina Rd.
Tucson, AZ 85741

All Offices:
(855) 432-7587

Diabetes Care Centers

Free diabetes community information classes, education and self-management support. Includes facts about diabetes, healthy eating, safe exercise, community resources and support.

[St. Mary's Hospital](#)
1601 W. St. Mary's Rd.
(520) 872-3000
[St. Joseph's Hospital](#)
350 N. Wilmot Rd.
(520) 873-3000

El Rio Community Health Center
HealthOn Broadway

Specializes in homeless population

Provides primary care services to patients in clinic, during outreach activities or via collaborations with community agencies

1 W. Broadway Blvd.
(520) 309-4200
elrio.org

MHC Healthcare—Marana Health Center

Accepts AHCCCS patients and offers sliding scale fees for medical, behavioral health and dental services for others. Walk-ins welcome

13395 N. Marana Main St.
Marana, AZ 85653
(520) 682-1091
maranahealthcenter.org

Pima Community Access Program (PCAP)

A not-for-profit organization that provides access to professional health care at discounted prices that the uninsured residents of Pima County can afford.

Visit website for more information.

[guidestar.org/
profile/86-1014012](http://guidestar.org/profile/86-1014012)

Pima County Health Department

Hours: 8 a.m. - 5 p.m., M-F
Closed 12-12:45 p.m. and
1st Thursday of each month

- No appointment needed
- STD/AIDS testing
- Fees: \$20 STD; \$40 STD/HIV; \$20 HIV only
Some fees may be waived

[Theresa Lee Center](#)
1493 W Commerce Court
Tucson, AZ 85746
(520) 724-7900
[North Clinic](#)
3550 N. First Ave.
Tucson, AZ 85719
(520) 724-2880

St. Elizabeth’s Health Center

Hours: 8 a.m. - 5 p.m., M-F

Full service medical, dental, and behavioral health, WIC and nutrition services to underserved and uninsured. Bilingual.

140 W. Speedway, Ste. 100
Tucson, AZ 85705

(520) 628-7871

Southern Arizona VA Healthcare

Medical and mental health services for veterans. Homeless Program and services. Substance abuse treatment, housing, dental.

3601 S. 6th Ave.
Tucson, AZ 85723

(520) 792-1450

1-800-470-8262

Southern Arizona AIDS Foundation (SAAF)

HIV testing, support services, prevention, housing and access to medical care for people living with HIV/AIDS.

375 S. Euclid Ave.
Tucson, AZ 85719

(520) 628-7223

(520) 629-4884

United Community Health Center

All medical ailments. Family Dental Care. By appointment only. Closed 12-1 p.m.

Green Valley Location

1260 S. Campbell Rd Bldg #1
Green Valley, AZ 85614
(520) 407-5617

Sahuarita Heights Location

2875 E. Sahuarita Rd
Sahuarita, AZ 85629
(520) 576-5770

Zion City Care Mobile Medical Unit

Free treatment for common illnesses to chronic conditions
Phone for exact times and directions

2561 W. Ruthrauff Rd.
Tucson, AZ 85707
(520) 495-7888

Domestic Violence Resources

AZ Coalition to end Sexual Violence Legal Advocacy	(602) 279-2980 info@acesdv.org
Emerge! Center Against Domestic Abuse • Women & children affected by domestic violence only • Emergency & transitional housing	2545 E. Adams Tucson, AZ 85716 (520) 795-4266 24 hr. Crisis Line: 1-888-428-0101
Pasqua Yaqui Victim Services Assists tribal members who are victims of a crime	7777 S. Camino Huivisim, Bldg. A Tucson, AZ 85757 (520) 879-6251
SACASA (Center Against Sexual Assault) Free treatment, ongoing support & mental health services. Promotes prevention. Crisis intervention, specialized mental health services, advocacy, and professional training.	1600 N. Country Club Tucson, AZ 85716 24 hr. Hotline: (520) 327-7273 or 1-800-400-1001 www.sacasa.org
Tohono O’odham Nation — <i>Kom Ckud Ki</i> Personal advocacy, domestic violence education, crisis intervention, safety planning, lay legal advocacy, & court / orders assistance, referrals, safe home services & more for tribal members.	(520) 383-6165

Transportation

SunTran Hours: 8 a.m. - 4 p.m, M-F To qualify for Sun Tran’s economy fare program, individuals must go to Special Services Office with completed application and documentation that they are either low income, disabled or a senior.	<i>Special Services Office</i> 35 W. Alameda St. Tucson, AZ 85713 (520) 791-4100
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Homeless Housing Access Points

If you are homeless in Tucson or Pima County, visit or phone one of these community access points to be assessed and referred to the right housing assistance for your needs. Do **NOT** write to these access points before release.

CODAC Hours: 9 a.m. - 12 p.m., T & Th or by appointment	380 E. Ft. Lowell Rd. Tucson, AZ 85719 24/7: (520) 202-1792
La Frontera RAPP Hours: 8 a.m. - 4 p.m., M-F	4475 S. Country Club Tucson, AZ 85719 (520) 882-8422
Old Pueblo Community Services Hours: 9 a.m. - 4 p.m., M-Th Phone for appointment on F	4501 E. 5th St., Tucson, AZ 85711 (520) 546-0122
Our Family Services Hours: 10 a.m. - 1 p.m., T & Th 1 - 4 p.m., W or by appointment	2590 N. Alvernon Way Tucson, AZ 85712 (520) 320-5122
Primavera Foundation Visit: 9 a.m. - 12:30 p.m., M, W, Th, F	702 S. 6th Ave. Tucson, AZ 85701 Womens: (520) 623-5111 Men's Shelter: (520) 623-4300
Salvation Army Visit: 2 - 5 p.m., T & Th	1002 N. Main Ave. Tucson, AZ 85705 (520) 795-9671
Magnotto House Visit: 8 a.m. - 5 p.m., M-F	2940 N Flowing Wells Rd. Tucson, AZ 85705 (520) 624-5518
Sullivan Jackson Employment Center <i>Pima County</i> Visit: 8 a.m. - 5 p.m., M-F	400 E. 26th St. Tucson, AZ 85713 (520) 724-7300
Domestic Violence: Emerge! Crisis Hotline 24 hours/7 days a week. Todas horas.	(520) 795-4266 or 1-888-428-0101
Youth (ages 18-24): Safe Place - Our Family Services	(520) 320-5122

Mobile Access Points

- Sharon Francis | SFrancis@lafrontera.org | (520) 490-9186
- Alex Manriquez | AManriquez@helptucson.org | (520) 240-4173
- Cliff Wade | Cliff.Wade@tucsonaz.gov | (520) 437-3347
- Robert Wild | Robert.Wild@tucsonaz.gov | (520) 437-5003

Faith-based Resources

ABCS Resource Center Provides food, clothing, hygiene and baby supplies.	2411 E. Fort Lowell Rd. Tucson, AZ 85719 (520) 253-8999 azresourcecenters.com
Acosta Job Corps Vocational and educational training for income eligible youth ages 16-24, promoting self-reliance and economic Independence.	901 S. Campbell Ave. Tucson, AZ 85719 1-800-733-5627 fredgacosta.jobcorps.gov
A-Mountain Church of God in Christ Provides diapers and incontinence supplies, holiday food boxes, community health fairs, hospital visitation and spiritual support to those in need. Distributions: 3 rd Wed./month; 6 p.m.	1518 W. San Marcos Blvd. Tucson, AZ 85713 (520)-806-0547 facebook.com/pages/A-Mountain-Church-of-God-In-Christ/141549529246634
Amphitheater Parents as Teachers Early childhood program within Amphitheater Public School District offering home-based parent enrichment to prepare their children for kindergarten and beyond.	435 E. Glenn St. Tucson, AZ 85705 (520) 696-4095 amphi.com/page/6888
Arizona Baptist Children's Service Provides free pregnancy services including pregnancy tests, ultrasounds, parenting classes and material assistance (diapers, baby wipes, formula, and clothing).	1779 N. Alvernon Way Tucson, AZ 85712 (520) 795-7541 abcs.org
Bhutanese Mutual Assistance Assoc. Provides orientation housing, job and educational assistance, food, diapers, and additional referrals for newly arriving refugees.	1232 N. Swan Rd. Tucson, AZ 85712 (520) 358-4331
Hands of Hope Central Tucson Dedicated to protecting the unborn, providing basic baby items, parenting classes and mentoring for those facing crisis pregnancies and past abortion trauma.	2290 E. Speedway Blvd. Tucson, AZ 85719 6066 S. Nogales Hwy. Tucson, AZ 85706 (520) 622-5774 handsofhopetucson.com

International Resource Committee (IRC)

Provides opportunities for refugees to thrive in America to seek safety and freedom. In Tucson the IRC helps them rebuild their lives and reach self sufficiency.

2100 N. Kolb Rd., Ste.150
Tucson, AZ 85715

(520) 319-2128

rescue.org/Tucson

BUSD Sunrise House Family Resource Center

Provides food boxes, clothing bank, and referrals to other agencies.

Milepost 115.5
Sells, AZ 85634

(520) 383-6746

busd40.org

Christ Church United Methodist Food Bank

Provides food boxes, clothing, and diapers to those in need.

655 N. Craycroft
Tucson, AZ 85711

(520) 327-1116

ccumtucson.org

Flowing Wells Assemble of God

Provides support services for individuals to reach self sufficiency.

3198 N. Flowing Wells Rd.
Tucson, AZ 85705

(520) 245-7933 / (520) 531-8383

facebook.com/FWAOG

Friendship Missionary Baptist Church

Serving low income residents and homeless people in the neighborhood with hot meals, clothes, diapers and job searches.

Distributions: 2nd & 4th Sat./month; 11 a.m.

850 N. 11th Ave.
Tucson, AZ 85705

(520) 622-2690

fmbctucson.org

Gospel Rescue Mission

Provides services to low income individuals.

338 W. 28th St.
Tucson, AZ 85713

(520) 740-1501

grmtucson.com

Grace Temple Missionary Baptist Church

Serves low income residents in the South Park neighborhood with food boxes, hot meals, and diapers.

Distributions: 3rd Sat./month; 1:30 – 2:30 p.m.

1019 E. 31st St.
Tucson, AZ 85713

(520) 622-8126

gracetemplembc.com

Greater Emmanuel Grace Apostle Church

Provides referrals, job search assistance, counseling, diapers and fresh produce in season to the A Mountain community.

Distributions: 4th Sun./month; 1:30-2:30 p.m.

1850 W. San Marcos
Tucson, AZ 85713

(520) 628-7641

greateremmanuelgrace.org

Our Family Services Counseling Dept.

Services to help elders and adults with disabilities live independently in the residential setting of their choice. Providing companionship, counseling and supplies.

3830 E. Bellevue St.
Tucson, AZ 85716

(520) 323-1708

ourfamilyservices.org

Family Matters

Many formerly incarcerated persons have questions about how to regain guardian status. In some cases, the person may have an active file at Child Protective Services (CPS) that they need to clear up.

- **Arizona's Children Association** works to give children safe, permanent homes by helping to keep families together.

2700 S. 8th Ave.
Tucson, AZ 85713

(520) 622-7611

or **1-800-947-7611**

- **Arizona Department of Child Safety (formerly CPS)** There is no standard process for regaining custody of children from DCS after incarceration. Find out who the case manager is and ask them exactly what is required.

400 W. Congress #420
Tucson, AZ 85701

(520) 209-1027

- **Family and Child Support, Paternity Testing.** Arizona Department of Economic Security, Child Support Services.

Hours: M-F, 8 a.m.-5 p.m., M-F
Phone Hours: 7 a.m.-5:30 p.m.

1455 S. Alvernon Way
Tucson, AZ 85711

1-800-882-4151

- **KARE Family Center** offers support to "Kinship Caregivers", people who are raising a family member's child, such as grandparents who are raising a grandchild, due to divorce or the incarceration of one or both parents. Provides referrals, resources, education and emotional support. The KARE family Center offers a support group to caregivers, and life skill classes for children with an incarcerated parent. Registration is required.

220 E. Speedway Blvd.
Tucson, AZ 85705

(520) 323-4476 ext. 52142

Tips for Finding a Job

If you work hard on your skills and your job search, you will find work – even if it takes longer than you expected. Help with your job search, and in some cases training, is available at the **Arizona @ Work (One Stop) Career Centers** (page xx). They offer the use of phones, faxes, and computers. Keep a log of all the places you applied, including visits made in person, initial phone calls, and follow up phone calls.

Tax Benefits for Employers Who Hire Ex-Felons

You may be able to encourage someone to hire you by telling him or her of the tax benefits available — through the Federal Work Opportunity Tax Credit (WOTC) — to employers who hire ex-felons within one year after their conviction or release from prison.

The WOTC can reduce an employer's federal income tax liability by as much as \$9,600 per employee hired.

The WOTC encourages employers to hire individuals from eligible groups that have significant barriers to employment, including ex-felons by reducing employers' federal income taxes. Eligible groups include:

- veterans
- ex-felons
- residents of designated communities
- people referred by vocational rehabilitation agencies
- Summer Youth Employees
- Recipients of TANF, SNAP (food stamps), Supplemental
- Security Income, and qualified long-term unemployment

Copies of all forms needed are available online at: [www.doleta.gov/business/ incentives/ opptax/forms.cfm](http://www.doleta.gov/business/incentives/opptax/forms.cfm) or at the following address: **American Friends Service Committee**, 103 N. Park Ave., Suite 111, Tucson, AZ 85705.

Prepare to Discuss Your Background

It is always necessary to be honest about your conviction(s) when completing employment applications. For example, if your age and lifestyle were factors in the crime, you may choose to discuss this with honesty either on your application or during your interview. If your life is different now explain the positive changes. Make sure you mention all the job related activities while incarcerated and any activities you feel could make a good impression with employers. Some examples:

- Job related skills or job training before, during, or after your incarceration
- Any positive work evaluations, duties assigned that involved responsibility, any training you conducted or supervisory activities you carried out
- Any educational activities completed-GED, college credits, vocational training
- Any other rehabilitation (life skill classes, personal development classes, religious activities, NA/AA, drug counseling-only if related to your conviction)

Here are some examples you could use when answering the felony conviction question. (Remember: These examples should be tailored to you and your circumstances.)

- Non-violent drug conviction - 2006
- Fraudulent schemes - 2005
- DUIs - 2005, 2008

If you feel comfortable it is recommended that you include an additional comment. These are a few examples (try to make sure they are connected with how you've made personal changes since your conviction).

- Since then I've completed _____(certificate, sobriety programs, job assignments, volunteered).
- I have been sober for over _____.
- I am committed to living an honest life.
- I am not proud of the choice I made during that time in my life but since then, I have _____.
- I put it behind me and redirected my life.
- My goal is to help others avoid the mistake I made.
- Since then, I've reunited with my family and want to be a better parent.
- I now make healthy choices and have healthy relationships.

Avoid using words like "aggravated" or "dangerous". These words are interpreted as violent and may be taken out of context.

The only letter that should accompany an application is a cover letter (if the position requires one), letters of recommendation, and reference letters. Do not write a letter explaining your felony conviction(s).

The Application Form

The application form is the most important part of the process. It is how you make your first impression with an employer. Save time by completing one generic application and take that application with you to use as a guide to fill out each new application. If the application asks if you have been convicted of a felony/misdemeanor, answer **yes**. **It is no longer advised to write will explain during interview.**

Employers recommend and often require answering the felony question with facts about your conviction. Please note if the felony question asks "Have you ever been convicted of a felony/misdemeanor" they want ALL of them disclosed. If the question asks "Have you been convicted of a felony within the last 7 years" and your conviction was 8 years ago the answer would be **NO**.

AVOID

- Rushing through the application
- Sloppy penmanship
- Employment gaps-blanks from when you were in prison
- Appearing desperate; for example "Position Desired: Anything"
- Brief descriptions of your job duties
- Leaving blanks on the application

INSTEAD

- Read the application completely before starting
- Take time to print neatly and clearly
- Show the work experience while you were incarcerated
- Use a specific job goal, for example: "Position Desired - A full time position where I can offer my skills in adapting and repairing tools, machinery, and equipment"
- Be descriptive when writing about your job duties and skills
- Wages earned while incarcerated always write **minimum**.
- Under desired salary always put **open or negotiable**, never write a dollar amount
- Make sure you have correct phone numbers of previous employers and references
- Complete all spaces on the application where information is requested, including **NA** if it is not applicable

Additional Information

Mailing Address

After your release, you can have mail forwarded to you at:

The Primavera Foundation

702 S. 6th Ave.,
Tucson, AZ. 85701.

Call **(520) 623-5111** to see if mail has arrived.

Pick up your mail 9 a.m. - 12:30 p.m., M-F. Mail may be kept longer if registered, and/or forwarded if you give them another forwarding address.

Clothing

- **Eagles Wings of Grace** offers clothing assistance for disadvantaged women. Must have a referral from an agency. Call for appointment.
3619 E. Pima St.,
Tucson, AZ 85719
(520) 906-9915
- **Turn Your Life Around (TYLA)** No cost, but appointment necessary. Must have letter of referral from treatment facility.
Hours: 7 a.m. - 10 p.m., M-F
1109 W. Prince Rd, # 111
Tucson, AZ 85705
(520) 887-2643
(520) 798-1772 (at this number ask for TYLA staff)
- **Gospel Rescue Mission Community Ministries** provides clothing to people in the community that have financial need. Men's/Women's Centers also provide clothing to shelter guests.
Hours: 8:45 - 11:45 am & 12:45 - 4p.m., M-F
4550 S. Palo Verde Rd.,
Tucson, AZ 85713
(520) 740-1501, ask for the Community Ministries.

Recovery & Wellness Reintegration Centers

- | | |
|--|---|
| • Hope, Inc.
1200 N. Country Club Rd.
Tucson, AZ 85719
(520) 903-6610 ext. 1239

Non-crisis Warm Line:
(520) 770-9909 | • Turn Your Life Around (TYLA)
No cost, but appointment necessary.
Hours: 7 a.m. - 10 p.m., M-F
109 W. Prince Rd, # 111
Tucson, AZ 85705
(520) 887-2643
(520) 798-1772 (at this number ask for TYLA staff) |
|--|---|

Summer Relief Sites (Seasonal)

LFC/RAPP Hours: 8 a.m. - 4 p.m., M-F	1082 E. Ajo Way, Ste. 100 Tucson, AZ 85713 (520) 882-8422
Casa Paloma (Women only) Hours: 8 a.m. - 12 p.m., M-F Call ahead for directions.	(520) 882-0820
Sonora House (RAPP referrals only) Hours: 9 a.m. - 3 p.m.	1367 W. Miracle Mile Tucson, AZ 85705 (520) 624-5518
Primavera Homeless Intervention & Prevention Hours: 9 a.m. - 12:30 p.m., Closed Tuesdays Mail/message service, phone, toiletries, case management.	702 S. 6th Ave. Tucson, AZ 85701 (520) 623-5111
Sister Jose Women's Shelter Hours: 9 a.m. - 5 p.m., M-Sat. Showers, laundry, clothes, personal hygiene items.	1050 S. Park Ave. Tucson, AZ 85719 (520) 909-3905

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



Tucson Pima Collaboration
To End Homelessness

The Department of Justice Services would like to thank TPCH, community service agencies, volunteers, and all other individuals that aided in maintaining this guide.

Feel free to copy this brochure.



201 N. Stone Ave., 2nd Floor
Tucson, AZ 85701-1207

(520) 724-9933

pima.gov/239/Justice-Services



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