

The Department of Justice Services would like to thank TPCH, community service agencies, volunteers, and all other individuals that aided in maintaining this guide.

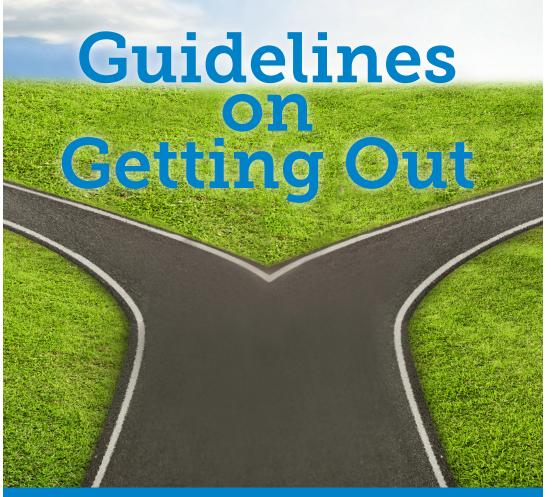
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(520) 724-9933

pima.gov/239/Justice-Services



A guide to help you transition successfully back to your community

Fall 2023



Pima County edition produced by the Department of Justice Services in partnership with the City of Tucson.



Rebuilding Your Life

The transition to life is a big challenge, and this brochure is designed to help you through this exciting but often difficult time. If you take to heart the following suggestions we think these resources can help you to rebuild successfully.

- **Do your homework.** Make as many arrangements for yourself as you can before you get out. Use this brochure to write to agencies for help.
- **Give yourself time to adjust.** Don't try to accomplish everything right away. Take time alone or with family and close friends only. Be patient with yourself and know it might take you a while to reach your goals. You may feel depressed or overwhelmed. This is normal just take some time to heal.
- Ask for help. There is an answer to every question you have. All you need to do is ask. This does not make you weak, it makes you smart. Call the agencies in this pamphlet. If they can't help you, ask them who can. Keep asking until you get the right answer.

For immediate help or additional information

Dial 2-1-1 within Arizona

or visit https://211arizona.org

To locate additional social services and housing visit www.pimacountyhousingsearch.org

Notes

Recovery & Wellness Reintegration Centers

• Hope, Inc.

1200 N. Country Club Rd. Tucson, AZ 85719

(520) 903-6610 ext. 1239

Non-crisis Warm Line: (520) 770-9909

• Turn Your Life Around (TYLA) No cost, but appointment necessary. Hours: 7 a.m. - 9 p.m. Daily 4009 N. Flowing Wells Rd. Tucson, AZ 85705 (520) 887-2643

Summer Relief Sites (Seasonal)

La Frontera/RAPP Project Connect Hours: 8 a.m 4 p.m.; M-F	4554 S. Palo Verde Rd., Suite 2 Tucson, AZ 85714 (520) 882-8422
Casa Paloma (Women only) Hours: 8 a.m 12 p.m.; M-Sat Call ahead for directions.	(520) 882-0820
Sonora House (RAPP referrals only) Hours: 6 a.m 11 p.m.	1367 W. Miracle Mile Tucson, AZ 85705 (520) 624-5518
Primavera Homeless Intervention & Prevention Hours: 9 a.m 12:30 p.m.; M-F	702 S. 6th Ave. Tucson, AZ 85701 (520) 623-5111
Mail/message service, phone, toiletries, case management.	
Sister Jose Women's Shelter Hours: 9 a.m 5 p.m.; M-Sat.	1050 S. Park Ave. Tucson, AZ 85719

Showers, laundry, clothes, personal hygiene (520) 909-3905 items.

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Some Tips on Getting Started

This pamphlet is intended to help you begin the process of re-entering the community. It outlines positive steps you can take both <u>before</u> and after your discharge .

Most agencies have criteria to determine who is eligible for their programs, so you can't just show up and expect them to accommodate you. It's best to write them before your release to find out their requirements. (A sample housing letter is included on page 21.) All agencies listed <u>will</u> accept exoffenders. However, they may have some restrictions on types of offenses. Listed programs do not accept sex offenders unless the program description specifically states that it accepts sex offenders. Find the type of agency that fits your situation and special needs. Don't waste your time writing to a program that can't help you. Prepare yourself mentally for the possibility of a short term emergency shelter stay. (You no longer need a TB card for admission to Pima County shelters.)

Information included in this pamphlet will help you with places to find help with transportation, employment assistance, job search tactics, health care, individual and family support, and other special programs.

If you are being paroled, remember to make immediate contact with the parole office and follow all parole conditions completely. They will also give you information about health care (AHCCCS) and food stamps available through the Arizona Department of Economic Security (DES). You can apply for all benefits available to you, as well as receive job search assistance, and in some cases training, through DES, so be sure to visit a local DES office or apply online as soon as possible. You will need AHCCCS for many of the health, behavioral health, and substance abuse services listed here. If you are a Native American, you may also apply for tribal services.

Today a lot of information is available online. Contact your local library for information about free computer access and instruction on using the Internet.

Additional Information

Mailing Address

After your release, you can have mail forwarded to you at:

The Primavera Foundation

702 S. 6th Ave., Tucson, AZ. 85701.

Call (520) 623-5111 to see if mail has arrived.

Pick up your mail 9 a.m. - 12:30 p.m.; M-F. Mail may be kept longer if registered, and/or forwarded if you give them another forwarding address.

Clothing

• **Eagles Wings of Grace** offers clothing assistance for disadvantaged women. Must have a referral from an agency. Call for appointment.

3618 E. Pima St., Tucson, AZ 85719

(520) 906-9915

• **Turn Your Life Around (TYLA)** No cost, but appointment necessary. Must have letter of referral from treatment facility.

Hours: 7 a.m. - 9 p.m. Daily

4009 N. Flowing Wells Rd. Tucson, AZ 85705

(520) 887-2643

• **Gospel Rescue Mission Community Ministries** provides clothing to people in the community that have financial need. Men's/Women's Centers also provide clothing to shelter guests.

Hours: 8:45 - 11:45 a.m. & 12:45 - 4 p.m.; M-F

4550 S. Palo Verde Rd. Tucson, AZ 85713

(520) 740-1501, ask for the Community Ministries.

Service Referrals

• If you are released from the Pima County Adult Detention Complex, you can be connected to different kinds of services, including housing assistance, medical care and drug treatment at:

The Transition Center

Hours: 8 a.m. to midnight; M-F

1204 W. Silverlake Rd. Tucson, AZ 85713

(520) 724-2465

- Non-violent drug conviction 2006
- Fraudulent schemes 2005
- DUIs 2005, 2008

If you feel comfortable it is recommended that you include an additional comment. These are a few examples (try to make sure they are connected with how you've made personal changes since your conviction).

- Since then I've completed _____(certificate, sobriety programs, job assignments, volunteered).
- I have been sober for over _
- I am committed to living an honest life.
- I am not proud of the choice I made during that time in my life but since then, I have ______.
- I put it behind me and redirected my life.
- My goal is to help others avoid the mistake I made.
- Since then, I've reunited with my family and want to be a better parent.
- I now make healthy choices and have healthy relationships.

Avoid using words like "aggravated" or "dangerous". These words are interpreted as violent and may be taken out of context.

The only letter that should accompany an application is a cover letter (if the position requires one), letters of recommendation, and reference letters. Do not write a letter explaining your felony conviction(s).

The Application Form

The application form is the most important part of the process. It is how you make your first impression with an employer. Save time by completing one generic application and take that application with you to use as a guide to fill out each new application. If the application asks if you have been convicted of a felony/misdemeanor, answer **yes**. It is no longer advised to write will explain during interview.

Employers recommend and often require answering the felony question with facts about your conviction. Please note if the felony question asks "Have you ever been convicted of a felony/misdemeanor" they want ALL of them disclosed. If the question asks "Have you been convicted of a felony within the last 7 years" and your conviction was 8 years ago the answer would be **NO**.

AVOID

- Rushing through the application
- Sloppy penmanship
- Employment gaps-blanks from when you were in prison
- Appearing desperate; for example "Position Desired: Anything"
- Brief descriptions of your job duties
- Leaving blanks on the application

INSTEAD

- Read the application
 completely before starting
- Take time to print neatly and
- clearlyShow the work experience while you were incarcerated
- Use a specific job goal, for example: "Position Desired -A full time position where I can offer my skills in adapting and repairing tools, machinery, and equipment"
- Be descriptive when writing
- about your job duties and skills

- Wages earned while incarcerated always write *minimum*.
- Under desired salary always put open or negotiable, never write a dollar amount
- Make sure you have correct phone numbers of previous employers and references
- Complete all spaces on the application where information is requested, including **NA** if it is not applicable

Parole and Probation Offices

Dept. of Corrections Tucson Location Re-Entry & Parole Office

Southern Region Community Correctional Center 1275 W. Starr Pass Blvd. Tucson, AZ 85713 (520) 884-8541

407 W. Congress St Suite 200

Toll-free: 1-866-991-5770

Hours: 8 a.m. - 5 p.m.; M-F

Federal Probation Office *Tucson Supervision Division*

Hours: 8 a.m. - 5 p.m.; M-F

Pima County Adult Probation

Downtown Office 150 W. Congress St., 1st Floor Tucson, AZ 85701

(520) 724-3800

Eastside Office 8180 E. Broadway Blvd. Tucson, AZ 85710

(520) 724-4000

_ . . . _ . .

Tucson, AZ 85701

(520) 205 - 4400

Southside Office 2595 E. Ajo Way Tucson, AZ 85713

(520) 724-4800

Westside Office 3781 N. Highway Dr., Suite 109 Tucson, AZ 85705

(520) 724-6440

Tribal Services

Pascua Yagui Social Services 4567 W. Tetakusim Rd. Tucson, AZ 85746 (520) 883-5060 Tohono O'odham Nation P.O. Box 837 Sells, AZ 85634 (520) 383-6000 **Tucson Area** 7900 S. J Stock Road Indian Health Service Tucson, AZ 85746-7012 (520) 295-2405 Fax: (520) 295-2602 **Tucson Indian Center** 160 N. Stone Ave. Tucson, AZ 85701 Hours: 8 a.m. - 5 p.m.; M-F (520) 884-7131 Fax: (520) 884-0240

Emergency Shelter (1 Week or less)

 Church on the Street 6 month Christian Discipleship program for men & women Must comply with house rules, attend Bible studies and Church No Sex Offenders Check in time: 3 - 5 p.m. 	2000 S. Park Ave. Tucson, AZ 85713 (520) 409-2440 (Men) (520) 204-7838 (Women)	If you work hard on your skills and your job search, you will find work – even if it takes longer than you expected. Help with your job search, and in some cases training, is available at the Arizona @ Work (One Stop) Career Centers (page 17). They offer the use of phones, faxes, and computers. Keep a log of the places you applied, including visits made in person, initial phone calls, ar follow up phone calls.
Gospel Rescue Mission Emergency housing for adult men. Also has long-term residential recovery program for single adult men. • Call for intake • Must have photo ID • Must be over 18 years	4550 S. Palo Verde Rd. Tucson, AZ 85714 (520) 740-1501	Tax Benefits for Employers Who Hire Ex-Felons You may be able to encourage someone to hire you by telling him or her of the tax benefits available — through the Federal Work Opportunity Tax Credit (WOTC) — to employers who hire ex-felons within one year after their conviction or release from prison. The WOTC can reduce an employer's federal income tax liability by as much as \$9,600 per employee hired. The WOTC encourages employers to hire individuals from eligible groups that have significant barriers to employment, including ex-felons by reducing employers' federal income taxes. Eligible groups include:
Emergency housing for unaccompanied women and woman with children. Life skills training, short/long term recovery programs are available. Call for bed/intake.		 veterans ex-felons residents of designated communities people referred by vocational rehabilitation agencies Summer Youth Employees
Primavera Foundation — <i>Men's Shelter</i> Emergency shelter for single men. Must be able to care for personal needs. Must be clean and sober. Call for reservations and directions. Call precisley at 8 a.m. to reserve a bed for the night.	200 E. Benson Hwy. Tucson, AZ 85713 (520) 623-4300	 Recipients of TANF, SNAP (food stamps), Supplemental Security Income, and qualified long-term unemploymentt Copies of all forms needed are available at the following address: American Friends Service Committee, 103 N. Park Ave., Suite 111, Tucson, AZ 85705. <u>Prepare to Discuss Your Background</u> It is always peoperatu to be bonest about your conviction(s) when completing the point of th
Primavera Foundation — Family Pathways Shelter Walk-in: 9 a.m 12:30 p.m.; M, W, Th, F or phone for an appointment. Scattered-site shelter for families with	702 S. 6th Ave. Tucson, AZ 85701 (520) 623-5111	It is always necessary to be honest about your conviction(s) when completir employment applications. For example, if your age and lifestyle were factors the crime, you may choose to discuss this with honesty either on your application or during your interview. If your life is different now explain the positive changes. Make sure you mention all the job related activities while incarcerated and any activities you feel could make a good impression with employers. Some examples:
 children, single- or two-parent households. Salvation Army – Hospitality House Emergency housing for single adult men, women, children, & families. Call for bed availability Photo ID required 	1002 N. Main Ave. Tucson, AZ 85705 (520) 795-9671	 Job related skills or job training before, during, or after your incarceration. Any positive work evaluations, duties assigned that involved responsibility any training you conducted or supervisory activities you carried out. Any educational activities completed-GED, college credits, vocational training. Any other rehabilitation (life skill classes, personal development classes, religious activities, NA/AA, drug counseling-only if related to your
Sister Jose Women's Shelter Drop-in center: 9 a.m 5 p.m.; M-Sat • Nightly shelter for women only.	1050 S. Park Ave. Tucson, AZ 85719 (520) 909-3905	conviction) Here are some examples you could use when answering the felony convicti question. (Remember: These examples should be tailored to you and your circumstances.)

Tips for Finding a Job

circumstances.)

6

Our Family Services Counseling Dept.

Services to help elders and adults with disabilities live independently in the residential setting of their choice. Providing companionship, counseling and supplies.

2590 N. Alvernon Way Tucson, AZ 85712

(520) 323-1708 ourfamilyservices.org

Family Matters

Many formerly incarcerated persons have guestions about how to regain guardian status. In some cases, the person may have an active file at Child Protective Services (CPS) that they need to clear up.

• Arizona's Children Association works to give children safe, permanent homes by helping to keep families together.

(520) 622-7611 or **1-800-947-7611**

• Arizona Department of Child Safety (formerly CPS) There is no standard process for regaining custody of children from DCS after incarceration. Find out who the case manager is and ask them exactly what is required.

1-877-527-0765

• Family and Child Support, Paternity Testing. Arizona Department of Economic Security, Child Support Services.

Hours: 8 a.m.-5 p.m.; M-F Phone Hours: 7 a.m.-5:30 p.m.; M-F

1455 S. Alvernon Way Tucson, AZ 85711

1-800-882-4151

• KARE Family Center offers support to "Kinship Caregivers", people who are raising a family member's child, such as grandparents who are raising a grandchild, due to divorce or the incarceration of one or both parents. Provides referrals, resources, education and emotional support. The KARE family Center offers a support group to caregivers, and life skill classes for children with an incarcerated parent. Registration is required.

220 E. Speedway Blvd. Tucson, AZ 85705

(520) 323-4476 ext. 52142

Transitional Housing (3 mos. - 2 yrs.)

The Bridge Home

Faith-based recovery for men. Required Celebrate Recovery program, Bible study, and weekly church service. UAs, breathalyzers and curfews. Employment required within two weeks; assistance provided. Write prior to release.

Church on the Street

Intakes: 3 - 5 p.m.: M-F

No bed guarantee from prison. Can assist once released. 10 day emergency stay and up to 6 months if you join the program. No sex offenders, no psych med permitted. First come, first served.

Martin (520) 272-1884 7959 N. Thornydale 91111

theearnesthouse.com

3700 S. Calle Polar

Tucson, AZ 85730

(520) 571-8294

(520) 312-0967/792-4965

2537 N. Oracle Rd.

Tucson, AZ 85705

(520) 884-9670

2000 S. Park Ave.

Tucson, AZ 85713

Pastor Tim Booker

Tucson, AZ 85713

Tucson, AZ 85752

(520) 606-5187

1402 S Tyndall

The Earnest House

Clean and sober living. Separate houses for men and women. Apply on website at right. Address provided on acceptance. UAs, chores, curfews, and employment expected as soon as possible. No sex offenders.

\$133 weekly

Esperanza en Escalante (Coed)

Veterans only. Write for acceptance. Must register with Homeless Veterans Program once out of prison. Clean & sober living with curfews.

Fees: Not to exceed 30% of income

Galivan's

Separate houses for men and women. Prior to release acceptance. Two weeks to gain employment. Motivation counts. No violent or sex offenders (depends on offense). UAs, breathalyzers.

1005 E. Water St. Tucson, AZ 85719

(520) 312-7790

galivanshousellc.business.site

Fees: \$100 weekly

Haven (Women only) Sober Living Home, Sober living Environment, Residential Treatment Center, SLR, Sober Roommates.	1107 E. Adelaide Dr. Tucson, AZ 85719 (520) 623-4590	International Resource Committee (IRC) Provides opportunities for refugees to thrive in America to seek safety and freedom. In Tucson the IRC helps them rebuild their lives and reach self sufficiency.	1011 N. Craycroft Rd., St. 404 Tucson, AZ 85711 (520) 319-2128 rescue.org/Tucson
Hedrick House (Men only) Substance abuse/sober living, 6-month minimum program. Three meals daily. Fees: \$140 weekly	1632 E. Hedrick Dr. Tucson, AZ 85719 (520) 795-3334	BUSD Sunrise House Family Resource Center Provides food boxes, clothing bank, and referrals to other agencies.	Milepost 115.5 Sells, AZ 85634 (520) 383-6746 busd40.org
Joshua House (Men only) Christian-based, clean & sober living. \$150 deposit will go towards monthly service fee of \$550.	3028 N. Geronimo Ave. Tucson, AZ 85705 (520) 512-8448 joshuahouse2415.com	Christ Church United Methodist Food Bank Provides food boxes, clothing, and diapers to those in need.	655 N. Craycroft Tucson, AZ 85711 (520) 327-1116 ccumtucson.org
Miracle Center Faith-based program for men and women. Write for acceptance or go online.	2025 W. Highway Dr. Tucson, AZ 85705 (520) 327-1208 messages	Flowing Wells Assemble of God Provides support services for individuals to reach self sufficiency.	3198 N. Flowing Wells Rd. Tucson, AZ 85705 (520) 888-2202 facebook.com/FWAOG
Old Pueblo Community Services Inmates may apply from prison. Provides housing and supportive services for homeless veterans. • Casa Santa Clara for Men	miraclecenteraz.org 4501 E. 5th St. Tucson, AZ 85711 (520) 546-0122, ext. 214 Applications available at:	Friendship Missionary Baptist Church Serving low income residents and homeless people in the neighborhood with hot meals, clothes, diapers and job searches. Distributions: 2 nd & 4 th Sat./month; 11 a.m.	850 N. 11th Ave. Tucson, AZ 85705 (520) 622-2690 fmbctucson.org
 Casa Santa Clara for Men The Oasis House for Women (3 locations) Old Pueblo Veterans Assistance Programs Paxton House for Men and Women	helptucson.org PO Box 57299	Gospel Rescue Mission Provides services to low income individuals.	4550 S. Palo Verde Rd. Tucson, AZ 85714 (520) 740-1501 grmtucson.com
Sober living for men. 8 locations in Tucson. Fees: \$140 weekly	Tucson, AZ 85732-7299 (520) 404-4042 For an application write or visit: paxtonhouse.net	Grace Temple Missionary Baptist Church Serves low income residents in the South Park neighborhood with food boxes, hot meals, and diapers. Distributions: 3rd Sat./month; 1:30 – 2:30 p.m.	1019 E. 31st St. Tucson, AZ 85713 (520) 622-8126 gracetemplembc.com
		Greater Emmanuel Grace Apostle Church Provides referrals, job search assistance, counseling, diapers and fresh produce in season to the A Mountain community. Distributions: 4th Sun./month; 1:30-2:30 p.m.	1850 W. San Marcos Tucson, AZ 85713 (520) 628-7641 greateremmanuelgrace.org

Faith-based Resources

ABCS Resource Center Provides food, clothing, hygiene and baby supplies.	2411 E. Fort Lowell Rd. Tucson, AZ 85719 (520) 253-8999
Supplies.	abcs.org
Acosta Job Corps	901 S. Campbell Ave. Tucson, AZ 85719
Vocational and educational training for income eligible youth ages 16-24, promoting self-reliance and economic Independence.	1-800-733-5627
	fredgacosta.jobcorps.gov
A-Mountain Church of God in Christ Provides diapers and incontinence supplies,	1518 W. San Marcos Blvd. Tucson, AZ 85713
holiday food boxes, community health fairs, hospital visitation and spiritual support to those in need.	facebook.com/pages/A- Mountain-Church-of-God-In- Christ/141549529246634
Distributions: 3 rd Wed./month; 6 p.m.	
Amphitheater Parents as Teachers Early childhood program within Amphitheater Public School District offering home-based parent enrichment to prepare their children for kindergarten and beyond.	435 E. Glenn St. Tucson, AZ 85705 (520) 696-4095 amphi.com/page/6888
Arizona Baptist Children's Service	1779 N. Alvernon Way Tucson, AZ 85712
Provides free pregnancy services including pregnancy tests, ultrasounds, parenting classes and material assistance (diapers, baby wipes, formula, and clothing).	1-800-678-0648
	abcs.org
Bhutanese Mutual Assistance Assoc. Provides orientation housing, job and educational assistance, food, diapers, and	1232 N. Swan Rd. Tucson, AZ 85712
	(520) 358-4331
additional referrals for newly arriving refugees.	
Hands of Hope Central Tucson	5240 E. Knight Dr., Suite #122
Dedicated to protecting the unborn,	Tucson, AZ 85712
providing basic baby items, parenting classes and mentoring for those facing crisis	(520) 622-5774 handsofhopetucson.com
pregnancies and past abortion trauma	nanusomopetucson.com

Pasqua Yaqui Reservation - Men and 7402 S. Camino Vahcom Women's PATH Programs Tucson, AZ 85757 Will conduct telephone interviews. (520) 879-5855 Serves only tribal members. Must be on/ eligible for AHCCCS or have income to pay. First-come, first-served. Long-term substance abuse treatment. Must be willing and ready to change. Free. **Salvation Army Social Services** 1002 N. Main Ave. Tucson, AZ 85705 Transitional housing programs for individuals and families, working and not (520) 795-9671 working. Assessments and referrals will be conducted in person. Phone to speak to a case manager by appointment. Teen Challenge of Tucson Men's Induction 2637 N. Oracle Rd. P.O. Box 77370 Center Tucson, AZ 85703 Christian-based, three-phase program. Must pregualify & be accepted. Very structured, (520) 792-1790 work program. Bible, prayer. Devotional and church attendance required. Fees: Call for information 843 W. Thurber Rd. **Transitional Living Communities Tucson** Tucson, AZ 85705 (Men only) 4 days restricted leave at "entry level". (520) 293-4919 Graduated curfews based at Level I or II. Must: have sponsor and job, attend 12-step programs. Fees: \$150 weekly Victory Outreach Christian Recovery 220 W. Prince Rd. Home Tucson, AZ 85705 National, Christian-based, 9-12 month (520) 690-0596 (Men) recovery program. Please phone for further (520) 444-5096 (Women) details. No fees required.

pregnancies and past abortion trauma.

Independent Housing

Tips for the Housing Application Process

Most places ask you to complete an application and perhaps have an interview. You may be asked certain background questions, including a question about felony conviction. To prepare for the application and interview process, do the following:

- Bring along your parole officer's contact information
- Bring proof of current employment
- Arrange for 2-3 people to be your personal references. These should be people who know and who can speak well of you. You may need to provide their contact information to the apartment manager. Speak to these people in advance so that they are prepared to receive a call about you.

Low-Cost Housing Search Tools

You can find a low cost housing list online that is updated every two weeks at **pimacountyhousingsearch.org**. You can access a computer and get help using it at any Pima County library.

You can also find assistance with locating affordable housing at the **Pima County Housing Center**, sometimes called El Banco (means bank) for its location in a former bank building at **801 W. Congress, Tucson, AZ 85745**. Phone: **(520) 724-2460**

The Tucson Crime-Free Multi-Housing Program

In your search for housing, you may hear property managers and landlords mention that they are part of the Tucson Crime Free Multi-Housing Program. These properties may or may not have signs posted. They may not rent to you once they find out that you have a felony record. Acceptance of your application for renting at these properties will depend on the crime that was committed. Many properties, whether or not they participate in the Crime Free Program, may not accept your application. Please ask prior to paying application fee. There is no legal way that we know of to challenge this policy, so we recommend that you search elsewhere for housing.

Identification

The majority of releasing inmates are offered the opportunity to obtain a replacement Driver's License or State Identification Card prior to release. For those who either are ineligible or choose to not participate in the pre-release program, an ADC ID card is issued at release.

Ex-offenders can get an Arizona State ID card from any Arizona Motor Vehicle Division (MVD) office within 15 calendar days of their release using only the affidavit of incarceration ID for a fee of \$12. Not applying for a Arizona State ID within the 15 calendar days from your release will result

in needing to provide two other forms of verification! If you are age 65 or older and apply within the required 15 calendar days, the fee is waived. If you need to talk to someone at the MVD about an Arizona ID or driver's license, phone the appropriate number below:

Phoenix: (602) 255-0072 | Tucson: (520) 629-9808 Elsewhere in Arizona: 1-800-251-5866

Homeless Housing Access Points

If you are homeless in Tucson or Pima County, visit or phone one of these community access points to be assessed and referred to the right housing assistance for your needs. Do **NOT** write to these access points before release.

CODAC Hours: 9 a.m 12 p.m.; T & Th or by appointment	1075 E. Ft. Lowell Rd. Tucson, AZ 85719 (520) 202-1758, ext. 5301
La Frontera/RAPP Project Connect Hours: 8 a.m 4 p.m.; M-F	4554 S. Palo Verde Rd. #2 Tucson, AZ 85714 (520) 882-8422
Old Pueblo Community Services Hours: 8 a.m 4 p.m.; M-F	4501 E. 5th St., Tucson, AZ 85711 (520) 546-0122
Our Family Services Hours: 9 a.m 5 p.m.; M-Th	2590 N. Alvernon Way Tucson, AZ 85712 (520) 323-1708
Primavera Foundation Visit: 9 a.m 12:30 p.m.; M, W, Th, F	702 S. 6th Ave. Tucson, AZ 85701 (520) 623-5111
Salvation Army Visit: 2 - 5 p.m.; T & Th	1002 N. Main Ave. Tucson, AZ 85705 (520) 622-5411
Magnotto House Visit: 8 a.m 5 p.m.; M-F	2940 N Flowing Wells Rd. Tucson, AZ 85705 (520) 624-5518
Sullivan Jackson Employment Center <i>Pima County</i> Visit: 8 a.m 5 p.m.; M-F	400 E. 26th St. Tucson, AZ 85713
Domestic Violence: Emerge! Crisis Hotline 24 hours/7 days a week. Todas horas.	(520) 795-4266 or 1-888-428-0101
Youth (ages 18-24): Safe Place	(520) 320-5122

Domestic Violence Resources

AZ Coalition to End Sexual and Domestic Violence Legal Advocacy	1-800-782-6400 prompt 2 602-279-2900
 Emerge! Center Against Domestic Abuse Women & children affected by domestic violence only Emergency & transitional housing 	2545 E. Adams Tucson, AZ 85716 (520) 795-8001 24 hr. Crisis Line: (520) 795-4266 or 1-888-428-0101
Pasqua Yaqui Victim Services Assists tribal members who are victims of a crime	7777 S. Camino Huivisim, Bldg. A Tucson, AZ 85757 (520) 879-5777 24 hr. Crisis Line: (520) 795-4064
SACASA (So. Az. Center Against Sexual Assault) Free treatment, ongoing support & mental health services. Promotes prevention. Crisis intervention, specialized mental health services, advocacy, and professional training.	1600 N. Country Club Tucson, AZ 85716 24 hr. Hotline: (520) 327-7273 or 1-800-400-1001 Español: (520) 434-0195
Tohono O'odham Nation — Kom Ckud Ki Personal advocacy, domestic violence education, crisis intervention, safety planning, lay legal advocacy, & court / orders assistance, referrals, safe home services & more for tribal members.	(520) 383-6000 24 hr. Crisis Line: 1-866-666-4889
SAAF Anti-Violence Project	24 hr. Crisis Line: (520) 624-0348

Specializing in lesbian, gay, bi-sexual, and transgender persons and allies.

Transportation

SunTran

Hours: 8 a.m. - 4 p.m.; M-F

To qualify for Sun Tran's economy fare program, individuals must go to Special Services Office with completed application and documentation that they are either low income, disabled or a senior.

Tucson Drop-in Centers

Casa Paloma (Women only) Hours: 9 a.m 12:30 p.m.; M, W-F Showers, laundry, clothing, toiletries and meal. Must phone.	(520) 623-5111
Gospel Rescue Mission (Men and Women) Hours: 8 a.m 4:30 p.m. Daily Showers, clothing, meals, and chapel service.	4550 S. Palo Verde Rd. Tucson, AZ 85714 (520) 740-1501
La Frontera/RAPP Project Connect Hours: 8 a.m 5 p.m.; M-F Community resources, hygiene kits, telephone, Internet access, job board.	4475 S. Country Club Rd. Tucson, AZ 85714 (520) 882-8422
Primavera HIP Hours: 9 a.m 2:30 p.m.; M, W-F	702 S. 6th Ave. Tucson, AZ 85701 (520) 623-5111
VA Homeless Program Hours: 7:30 a.m 2 p.m.; M-F Veterans only . Showers, laundry, & additional services. Call for laundry schedule.	3601 S. 6th Ave., Bldg. #90 Tucson, AZ 85723 (520) 629-1839

Special Services Office 35 W. Alameda St. Tucson, AZ 85713

(520) 791-4100

 Warrant Resolution City of Tucson Courts Hours: 8 a.m 4:30 p.m.; M-F Customer service numbers until 4:30 p.m. Payments until 4:00 p.m. Visit website for schedules and links to: Night Court & Warrant Resolution Court (M-TH; arrive by 3:45 p.m.) Events Court of the Town of Marana Court of the Town of Oro Valley 	103 E. Alameda St. Tucson, AZ 85701 (520) 791-4216 tucsonaz.gov
City of South Tucson Courts Hours: 8 a.m 4:30 p.m.; M-F • Payments accepted until 4:00 p.m.	1601 South 6th Ave. South Tucson, AZ 85713 (520) 917-1568
	southtucsonaz.gov/citycourt
Pima County Consolidated Justice Courts Hours: 8 a.m 5 p.m.; M-F • Payments until 4:30 p.m. Visit website for information on Green Valley and Ajo Justice Courts	240 N. Stone Ave. Tucson, AZ 85701 (520) 724-3171

Arizona Public Benefits

Contact your local Arizona Department of Economic Security (DES) office to learn about eligibility requirements and apply for benefits such as food (through the Supplemental Nutrition Assistance Program - SNAP - or food stamps), cash assistance, and/or health insurance through the Arizona Health Care Cost Containment System (AHCCCS). **To apply or locate your nearest DES office, visit des.az.gov**.

Behavior Health/Substances Abuse Services (AHCCCS required)

Almost all public behavioral health and substance abuse services providers receive payment from the state's public health benefits system, administered locally by the regional behavioral health authority, Arizona Complete Health (AZCH). To determine if you are eligible for behavioral health services, and, if so, how to become a member and access services, phone:

AZCH Member Services (Medicaid members): 1-888-788-4408 Select # 8 if you speak Spanish

Nurse Advice Line: 1-866-534-5963; TTY/TDD; 711

United Community Health Center

All medical ailments. By appointment only.

28720 S. Nogales Hwy. Amada, AZ 85645

(520) 407-5510

17388 W. 3rd St. Arivaca, AZ 85601

(520) 407-5500

1260 S. Campbell Rd., Bldg #1 Green Valley, AZ 85615

(520) 407-5900

1260 S. Campbell Rd., Bldg #2 Green Valley, AZ 85615

(520) 407-5400

1150 E. White House Canyon Green Valley, AZ 85614

(520) 407-5600

670 S. Park Centre Ave. Green Valley, AZ 85614

(520) 648-8900

18857 S. La Cañada Dr. Sahuarita, AZ 85615

(520) 407-5800

2875 E. Sahuarita Rd. Sahuarita, AZ 85629

(520) 576-5770

15921 W. Ajo Way Tucson, AZ 85735

(520) 407-5700

13299 E. Colossal Cave Rd. Vail, AZ 85641

Ruthrauff Rd. & Freeway

(520) 762-5200

Zion City Care Mobile Medical Unit

Free treatment for common illnesses to chronic conditions

(520) 495-7888

Hours: 9 a.m. - 12 p.m.

4th Saturday of each month

Health & Dental Resources DES Medical (AHCCCS)

DES Medical (AHCCCS)	316 E. Ft. Lowell
Determines eligibility for medical, and other	4760 S. Park Ave.
to other departmental & community	1455 S. Alvernon Way
	2255 W. Ina Rd.
identity are required.	

Apply at any DES office or at: **des.az.gov/na**

El Rio Community Health Center Cherrybell Health Center <i>Specializes in homeless population</i> Provides primary care services to patients in clinic, during outreach activities or via collaborations with community agencies	1230 S. Cherrybell Stravenue (520) 670-3909 elrio.org
MHC Healthcare—Marana Health Center	13395 N. Marana Main St.
Accepts AHCCCS patients and offers sliding	Marana, AZ 85653
scale fees for medical, behavioral health and	(520) 682-4111
dental services for others. Walk-ins welcome	mchealthcenter.org
 Pima County Health Department Hours: 8 a.m 5 p.m.; M-F Closed 12 - 1 p.m. No appointment needed STD/AIDS testing Fees: \$20 STD; \$40 STD/HIV; \$20 HIV only Some fees may be waived 	<i>Theresa Lee Center</i> 1493 W Commerce Court (520) 724-7900 <i>North Clinic</i> 3550 N. First Ave. (520) 724-2880
Southern Arizona VA Healthcare	3601 S. 6th Ave.
Medical and mental health services for	Tucson, AZ 85723
veterans. Homeless Program and services.	(520) 792-1450
Substance abuse treatment, housing, dental.	1-800-470-8262
Southern Arizona AIDS Foundation (SAAF)	375 S. Euclid Ave.
HIV testing, support services, prevention,	Tucson, AZ 5719
housing and access to medical care for	(520) 628-7223
people living with HIV/AIDS.	1-800-771-9054

Crisis Services (with or without AHCCCS) 2-1-1 Arizona	Help Line, dial: 2-1-1
Information about and referrals to health and human services including all So. AZ counties.	211arizona.org
Administration of Resources & Choices (ARC)	24 hr. Crisis Line:
Advocacy, assistance & crisis intervention for late-life (age 55+) survivors of domestic	(520) 339-2801
violence.	arc-az.org
Community Crisis Line	Toll free: 988
Available 24/7 to anyone experiencing a mental health crisis.	TTY/TDD: 1-888-248-5998 (520) 284-3500
Crisis Response Center	2802 E. District Street
Walk-in assistance available 24/7 to anyone	Tucson, AZ 85714
experiencing a mental health crisis.	(520) 301-2400
UAMC Behavioral Health Pavilion	2800 E. Ajo Way, Ste. P3300
Hours: 8 a.m 5 p.m.; M-F	Tucson, AZ 85713
Inpatient, outpatient, and emergency behavioral health services.	(520) 874-7500
Wingspan Anti-Violence Program	24 hr. Crisis Line: 1-800-553-9387
988 Suicide & Crisis Lifeline	24 hr. National Crisis Line: 988
	samhsa.gov/resource/dbhis/988- suicide-crisis-lifeline
Tohono O'Odham Crisis Line	24/7 Crisis Line: 1-855-728-8630
Tribal Warm Line	1-855-728-8630

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MAT Services

Community Partners Integrated Health	
Palm Desert Clinic	

Hours: 5 a.m. - 1 p.m.; M-F Dosing hours: 6 - 10 a.m. Sat Closed Sundays

CODAC Advocacy, assistance & crisis intervention	4585 E. Speedway Blvd. Tucson, AZ 85712
for late-life (age 55+) survivors of domestic violence.	24/7: (520) 202-1792
Community Bridges Inc. Toole Access Point	250 S. Toole Ave., Ste. #B Tucson, AZ 85701
	(520) 323-1312

2021 E. Palmdale St., Ste.

Inpatient (520)407-5353

Tucson, AZ 85714

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Reducing Overdose Risk

You can use any drug safely, including fentanyl and its analogues, as long as you have the right resources.

Use slow and use less. A little goes a long way with fentanyl (compared to heroin) and overdoses can occur quickly, sometimes before a person has finished injecting the dose.

Try snorting or smoking instead of injecting. Injecting carries the highest risk for overdose, so shifting to snorting or smoking may help reduce risk. A person can still overdose by smoking or snorting, especially with fentanyl, so start slow.

Space out doses. Take time between doses because fentanyl acts fast and is different for everyone, depending on dose and tolerance.

Practice extra caution when using alone. We're safer together, but it's not always possible to be with a friend you trust. Try to have someone you know check on you if you have to use alone so they can intervene in the event of an overdose.

In a group? Stagger your use. Make sure someone is always alert and that at least one person has naloxone on them.

Test it. Knowing what's in drugs can help with the decision of how much and how best to use them.

Always carry naloxone. Be familiar with the signs of an overdose and be prepared to respond with naloxone.

Listen to your body. Overall health impacts overdose risk. Hydrate, eat, and rest as much as possible.

Never Use Alone Hotline: 800-484-3731

*Resource provided by: National Harm Reduction Coalition, DOPE Project: https://harmreduction.org/ fentanyl-use-overdose-prevention-tips/

YWorks (Women only)

Hours: 8 a.m. - 5 p.m.; M-Th 8 a.m. - 3 p.m. F

Employment education, ESL classes, computer classes, job training internships, clothing for job interviews & employment, financial education & individual counseling.

Food Assistance

Casa Maria Soup Ritchen
Daily: 8:30 a.m 11:30 p.m
Free Food.

Community Food Bank

Hours: 9 a.m. - 4:30 p.m.; Tues-F 9 a.m. - 1:30 p.m. Sat

Monthly Food Boxes

For a list of sites serving hot meals or where you can apply for a monthly box, see: communityfoodbank.org/get-help

DES Nutritional Assistance	1455 S Alvernon Way
Supplemental Nutritional Assistance Program	316 W. Ft. Lowell Rd.
or SNAP (formerly food stamps) and other state assistance for low-income people.	4760 S. Park Ave.
Proof of identity and US citizenship required	2255 W. Ina Rd.

Apply online at: des.az.gov/faa

Interfaith Community Services Food Bank Northwest Location

Northwest Hours: 9 a.m. - 4 p.m.; M, W, F-Sat; 5 - 6:30 p.m.; T, Th East Location Hours: 8:30 a.m. - 1 p.m. Th East Location

No service on 5th Thursday each month Central Hours: 8:30 - 9:30 a.m.,

1st & 3rd Wed. of each month

• Job search assistance, resume building, interview skills, computer training, financial literacy education, building futures for families, food boxes, bus passes, assistance gettng identification, rent assistance

Market on the Move

(520) 373-5256 Call for location

8701 E. Old Spanish Trail

Tucson, AZ 85710

Central Location

12 N. Craycroft Rd.

Tucson, AZ 85711

(520) 526-9299

Purchase up to 60lbs of produce for only \$10

YWCA Tucson 525 N. Bonita Ave. Tucson, AZ 85745

(520) 884-7810 ext. 100

ywcatucson.org

352 E. 25th St. Tucson, AZ 85713 (520) 624-0312

3003 S. Country Club Tucson, AZ 85713

communityfoodbank.org

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101 N. Stone Ave. Tucson, AZ 85701 (520) 791-4010 library.pima.gov	Couns If you do substand below. Please n covered health p AHCCCS
151 W. 40th St. Tucson, AZ 85713 (520) 882-9668	Please re For more Violence Admini (ARC) Advoca
(520) 318-6740 Call for screening	for late- violence Emerge
PO Box 837 Sells, AZ 85634 Office: (520) 383-4251 Toll Free: 1-800-956-3160 Fax: (520) 383-2533	Suppor for surv childrer Protect appoint
4009 N. Flowing Wells Rd. Tucson, AZ 85705 (520) 887-2643	HOPE, (Helping Interna Founda Behavio family, o
See DES Employment Assistance , page 17 for a list of DES offices.	Southe Counse and cas HIV/AIE Southe
	Tucson, AZ 85701 (520) 791-4010 library.pima.gov 151 W. 40th St. Tucson, AZ 85713 (520) 882-9668 (520) 318-6740 Call for screening PO Box 837 Sells, AZ 85634 Office: (520) 383-4251 Toll Free: 1-800-956-3160 Fax: (520) 383-2533 4009 N. Flowing Wells Rd. Tucson, AZ 85705 (520) 887-2643

Counseling & Support (No AHCCCS)

If you do not qualify for AHCCCS, you can find help with behavioral health and substance abuse issues through free or low-cost services such as those listed below.

Please note that although some of these service providers also offer services covered by AHCCCS, this is <u>not</u> a comprehensive list of area behavioral health providers. AZCH (see page 7) assists behavioral health consumers with AHCCCS in accessing appropriate services.

Please read carefully. Providers of more than one service are listed only once. For more information on specialized counseling/support also see Domestic Violence, page 15, and Family Matters, page 25.

Administration of Resources & Choices (ARC)	1625 N. Alvernon Way, Ste. 101 Tucson, AZ 85712
Advocacy, assistance & crisis intervention	(520) 623-9383
for late-life (55+) survivors of domestic violence.	24 hr. Crisis Line: (520) 339-2801
	arc-az.org
Emerge! Domestic Violence	Voices Against Violence
Support Groups, support and education for survivors of domestic abuse, including	2545 E. Adams St. Tucson, AZ 85716
children. Lay legal assistance. Orders of	(520) 795-8001
Protection. Phone to schedule an intake appointment.	Hotline: (520) 795-4266 1-888-428-0101
HOPE, INC., Non-crisis Warm Line (Helping Ourselves Pursue Enrichment)	(520) 770-1197
International Easter Seals Blake Foundation	7750 E. Broadway Blvd. #A200 Tucson, AZ 85710
Behavioral health, case management, family, child and young adult services.	(520) 327-1529 or 1-800-775-2256
Southern Arizona AIDS Foundation (SAAF)	(520) 628-7223
Counseling, peer support, support groups and case management for persons with HIV/AIDS.	or 1-800-771-9054
Southern Arizona Center Against Sexual Assault (SACASA)	1600 N. Country Club Rd. Tucson, AZ 85716
Hours: 8 a.m 5 p.m.; M-F 24-hour crisis and mental health services	Crisis line: (520) 327-7273 or 1-800-400-1001

Southern Arizona Veterans Administration (520) 792-1450 Health Care System For more information visit

(520) 792-1906

- Medical, behavioral health, substance abuse www.va.gov and other services for those who have served in the military only
- Call to see if you are eligible

Southwest Community Services **Community Outreach Program for the** Deaf (COPD)

Counseling services for persons who are deaf or hard of hearing and their family members; case management and other support services also available.

Tucson Indian Center	160 N. Stone Ave.
Hours: 8 a.m 5 p.m.; M-F	Tucson, AZ 85701
Support services for Native Americans	(520) 884-7131
TYLA (Turn Your Life Around) Recovery	4009 N. Flowing Wells Rd.
Center	Tucson, AZ 85705
Open: Monday - Sunday	(520) 887-2643
 No cost, but appointment necessary Peer monitoring 	(ask for TYLA staff)

Substance Abuse Support Groups

Al-Anon Information Service Center	(520) 323-2229 — al-anon-az.org
Alcoholics Anonymous 24 Hr. line	(520) 624-4183 — aatucson.org
Cocaine Anonymous 24 Hr. hotline	(602) 279-3838 — caarizona.org
Narcotics Anonymous Help Line	1-844-991-2962 — natucson.org
Smart Recovery	smartrecovery.org
The S.O.B.E.R Project Christian 12-step	(520) 404-6237 — soberproject.com

Employment Services

American Red Cross Southern Arizona Chapter

Employment assistance for eligible veterans who served at least one day of active duty in the regular services and have other than a dishonorable discharge.

(520) 318-6740

(520) 724-7650

(520) 724-7700

2801 E. Ajo Way

Kino Service Center

2797 E. Ajo Way, Fl. 1 & 2

Call for screening

Arizona @ Work Career Centers Rio Nuevo Center 340 N. Commerce Park Loop

Hours: 8 a.m. - 5 p.m.; M-F

- Job placement assistance and some training for low-income people, including exoffenders.
- Employability training & job search assistance.
- Must be able to work full time.
- Includes Homeless Veterans Reintegration • Program, H.V.R.P.
- Includes Veterans Workforce Investment Program, V.W.I.P.
- Youth Employment (Ages 16-24)

(520) 724-2646
Sullivan Jackson Employment Center
400 E. 26th St.
(500) 704 7700

Kino Veterans Workforce Center

(520) 724-7300

Youth Employment Center 340 N. Commerce Park Loop, 2nd Fl. (520) 724-9649 **DES Job Service** 195 W. Irvington Rd. 340 N. Commerce Park Loop State employment services; military veterans should ask for a veteran's representative 316 W. Ft. Lowell Rd. • To write before release: 1455 S. Alvernon Wav **DES Employment Administration** P O Box 28880 2979 E. Ajo Way Tucson, AZ 85726-8880 Eagles Wings of Grace (Women) 3618 E. Pima St. Tucson, AZ 85716 Job skills training, clothing and assistance for disadvantaged women only (520) 906-9915 Must have agency referral Have client call for appointment Goodwill Industries of Southern Arizona 7201 E. 22nd St. Goodwill Job Connection (520) 545-9266 Job board; Internet job search; online 3925 N. Flowing Wells Rd. (520) 206-0333

applications; help with resumes; interview preparation; fax, copier, printer and phones; community resources.

1703 W. Valencia Rd. (520) 547-5647

3725 E. Ft. Lowell Rd. (520) 547-1096